

Performance Management

What gets measured gets managed.

Performance measurement is a fast and effective way to transform your organization. A strong performance management system aligns performance metrics with bottom-line results, with every employee understanding their role in driving value.

Ceptara designs performance systems – including scorecards, dashboards and benchmarking – that are tailored to your company’s unique needs. We bring to the table deep experience in applying a broad array of performance management systems – including **SharePoint, MS Excel, myDials**, and others. We help companies of all sizes connect performance measurements and incentives with management practices that drive accountability and keep your focus on the bottom line.

[Find out today](#) [1] how Ceptara can boost your performance with a **free** 60-minute consultation.

Examples of our work

- Increased quality awareness 10 fold with performance scorecards at a large software development company.
- Focused a mid-size data services provider with a clear strategy map, consistent dashboard review and communications.
- Increased service availability to 99.9% with weekly scorecard reviews in a large telecom voice and data service provider.

Ceptara Performance Management Services

- Strategy Map Design and Development
- Metric Sourcing, Data Mapping & Metric Implementation
- Scorecard and Dashboard Development
- Manage by Metric Coaching and Training
- Continuous Improvement Facilitation, Leadership and Training

[Contact us today](#) [1] for a free 60-minute consultation.

Latest Articles	Post date	Title	Link
	2016-07-12	FocusMe Feature - Tracking Action via E-mail	view [2]
	2016-03-11	Microsoft OneNote and Outlook Integration	view [3]
	2013-02-06	Training Within Industry - How to make Standard Work stick.	view [4]
	2013-01-29	Social Technologies are Defocusing: Applying Process Thinking to Information & Innovation	view [5]
	2012-12-10	Take control of your	view [6]

Post date	Title	Link
	Inbox(s)!	
2012-09-21	How to Build Execution Excellence - Strategic Planning and Alignment	view [7]
2012-02-22	Ceptara on Facebook	view [8]
2012-01-11	Smart Problem Definition and Measurement Prevents Stupid 'AIC's and Pains	view [9]
2011-11-16	Using 5-Whys Will Make you Wiser	view [10]
2010-11-29	Keep Your Eye on Your Business Triangle	view [11]

-
- 1 of 3
- [»](#) [12]

Resources - whitepapers, course presentations, models, etc.

To download a resource, you must be a registered user and logged in.

[Register] [13]	Post date	Title
	10/19/2016 - 06:09	2016 WA State Lean Conference: Lean Office Handout [14]
	09/09/2016 - 11:50	Lean Office Training Material Sample [15]
	04/28/2016 - 09:24	FocusMe for Outlook Getting Started Update [16]
	07/22/2015 - 09:56	Team Excellence Training Material Snippet [17]
	01/13/2015 - 15:12	2014 WA State Lean Transformation Conference Presentation... [18]
	04/03/2014 - 15:11	Lean Six Sigma Green Belt Certification Program [19]
	07/31/2013 - 11:47	LinkedIn Webinar - Lean Six Sigma Forum: TWI and Virtual... [20]
	05/16/2013 - 13:40	ASQ LED Webinar: Training Within Industry (TWI) - How to... [21]
	08/20/2012 - 16:09	Stakeholder Analysis Template [22]
	04/15/2012 - 12:00	How Ceptara helps Organizations Achieve Excellence [23]

-
- 1 of 3
- [»](#) [12]

- [Performance Management](#) [24]

Source URL: <http://cms.ceptara.com/consulting/performance-management>

Links:

- [1] <http://cms.ceptara.com/./contact>
- [2] <http://cms.ceptara.com/blog/fme-email-tracking>
- [3] <http://cms.ceptara.com/blog/OneNote-Outlook-FocusMe>
- [4] <http://cms.ceptara.com/blog/training-within-industry-job-instruction>
- [5] <http://cms.ceptara.com/blog/process-thinking-information-innovation>
- [6] <http://cms.ceptara.com/content/blog/20121210Inbox>
- [7] <http://cms.ceptara.com/blog/strategic-planning-alignment>
- [8] <http://cms.ceptara.com/blog/20120227FB>
- [9] http://cms.ceptara.com/blog/How_To_Problem_Definition
- [10] http://cms.ceptara.com/blog/How_To_5_Whys
- [11] http://cms.ceptara.com/blog/business_triangle
- [12] <http://cms.ceptara.com/printpdf/24?page=1>
- [13] <http://cms.ceptara.com/?>
- [14] <http://cms.ceptara.com/2016WASateLT>
- [15] http://cms.ceptara.com/training/leanoffice/material_teaser
- [16] http://cms.ceptara.com/paper/fme_getting_started
- [17] http://cms.ceptara.com/training/texworkshop/material_snippet
- [18] <http://cms.ceptara.com/node/909>
- [19] http://cms.ceptara.com/paper/LSSGB_program
- [20] http://cms.ceptara.com/paper/20130731_linkedin_twi_webinar
- [21] http://cms.ceptara.com/paper/asq_led_twi_webinar
- [22] <http://cms.ceptara.com/paper/stakeholder-analysis-template>
- [23] <http://cms.ceptara.com/paper/how-to-achieve-organizational-excellence>
- [24] <http://cms.ceptara.com/taxonomy/term/4>