

# Quality Excellence

## Reduce costs and waste with a strong quality system.

Effective use of a quality system can help your business reduce costs, improve efficiency, and drive execution and compliance. Ceptara provides deep knowledge of **state-of-the-art quality methods and practices** such as Lean Six Sigma, Baldrige, TQM, and re-engineering.

We are well versed in all the **leading quality tools** including Kaizen, Hoshin Kanri, MUDA, 5S, DMAIC, DFSS, QFD, TRIZ, Value Stream Mapping and many more.

[Find out today](#) [1] how Ceptara can boost your performance with a **free** 60-minute consultation.

### Examples of our work

- Reduced a wireless carrier's COGS by more than 50% by re-engineering the service activation function
- Facilitated ISO registration for computer manufacturing, semiconductor testing, wireless services, and telecom equipment manufacturing businesses
- Assessed and improved an existing network quality program for a wireless carrier improving network availability from 95% to 99.9% in 8 weeks.
- Reduced SLA penalty exposure for a telecom data services provider by \$2M annually

### Ceptara Quality Excellence Services

- ISO Registration Preparation & Compliance Coaching
- Sarbanes-Oxley (SOX) Quality System Integration
- Quality System Assessment and Planning
- Lean Six Sigma Project Facilitation, Leadership & Training
- Executive Coaching & Mentoring
- Process Management - Assessment, Modeling, Simulation, Improvement and Training
- Cultural and Organizational Change Analysis, Design & Alignment

[Contact us today](#) [1] for a free 60-minute consultation.

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## Resources - whitepapers, course presentations, models, etc.

To download a resource, you must be a registered user and logged in.

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	09/09/2016 - 11:50	<a href="#">Lean Office Training Material Sample</a> [16]
	04/28/2016 - 09:24	<a href="#">FocusMe for Outlook Getting Started Update</a> [17]
	01/17/2016 - 16:40	<a href="#">Lean Six Sigma White Belt Training Material Snippet</a> [18]
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	07/24/2015 - 14:01	<a href="#">Lean Six Sigma Yellow Belt Training Material Snippet</a> [20]
	07/22/2015 - 09:56	<a href="#">Team Excellence Training Material Snippet</a> [21]
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	01/13/2015 - 15:12	<a href="#">2014 WA State Lean Transformation Conference Presentation...</a> [23]

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