Ceptara Support

Product Support

Please check the forums [1] for posted topics and answers. We monitor the forums daily and reply within 48 hours.

If you're having a specific issue with the ***Organizer for Outlook*** ***and are able to view the Project Explore button, start the the Project Explorer and select Help-Support-Send Request Form.***

If you're having a specific issue with ***FocusMe for Outlook******, use the Help button on the Ceptara Tab - select the Light Bulb button and send an error report.***

In this way it helps us gather specific information to help solve your problem faster.

If you're unable to find an answer in the forums or you have a feature request, you can also contact us via phone, mail or email by going here [2].

If you have questions regarding product purchase and/or refunds, please read this [3].

Other Support Needs

Please reachout to us using our contact form [2]. Or if you're interested in joining the Ceptara team, you can apply online here [4].

Source URL: http://cms.ceptara.com/support

Links:
[1] http://cms.ceptara.com/forum
[2] http://cms.ceptara.com/contact
[3] http://cms.ceptara.com/products/refundpolicy
[4] http://cms.ceptara.com/about/careers

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